

HOW IT WORKS

From signal to your inbox.

Ten thousand signals a day across the client base. One to five reach you. What is in between is the system, and the people who run it.

The pipeline, in numbers.

Most of what protects you happens silently. What reaches you is the residue.

STAGE 1

Raw intake

Every reading surface pours into the same pipeline. All sources, all noise, all hours.

10,000
PER DAY

STAGE 2

Pattern-matched

Classifiers strip what doesn't match a known pattern. Most of the volume drops here.

1,200
CANDIDATES

STAGE 3

Cross-referenced

Each candidate checked against your file. If it doesn't intersect, it doesn't continue.

240
FOR REVIEW

STAGE 4

Senior read

The named lead on your file reads each one. Most don't warrant your attention.

18
FOR WEIGHTING

STAGE 5

Reaches you

Plain language. The signal, what it means, what we are doing about it.

1-5
PER WEEK

The confidence system.

Every signal that reaches a senior read is weighted. The score determines what happens next.

0-40	Held. No action. Filed against your record for context. Visible to the team only.
41-65	Watch. Re-read in 24 hours against fresh data. If anything correlates upward, it advances.
66-84	Note sent. Plain-language note on the encrypted channel. What we saw, what it means, what we would do.
85-100	Direct contact. Standing and Reserve: voice or SMS within the hour. Cover: top-of-channel note within the hour.

The score is not a black box. The team can see every input that contributed to it on the file, can override in either direction, and writes the reasoning into the record. Quarterly reviews include a sample of overrides to keep the system honest.

What you actually receive.

Morning brief

Member-specific summary of the last 24 hours. Three sections: identity, wealth, calendar. Ends with one of three lines: 'No action required.' / 'Heads up, nothing urgent.' / 'You should know about this today.' All tiers, 07:00 local.

Real-time alerts

Same-hour notes for qualifying events. Sharp, short, encrypted channel. Cover and Standing.

Quarterly review

Forty-five minutes, video, by appointment. Cover and Standing. Monthly on Reserve.

Voice line

Two-way phone line into the team for events that need you directly. Standing and Reserve. Anonymous via verified callback.

Pre-travel brief

On request before any trip. Banking corridor, identity exposure, regulatory environment. Standing and Reserve.